

MISSION VALLEY GETS PLATINUM RATING

Country's first in class endorsement for elder care pioneer services

In yet another first for Kottayam, Mission Valley situated at Karukachal in the district has bagged the coveted Platinum Accreditation. This is the first time that an Indian organisation has been honoured thus. The accreditation certificate awarded to the elder care arm of Travancore Foundation, which is headed by Fulbright scholar and clinical gerontologist Renu Abraham Varughese, has the endorsement of Association of Senior Living in India (ASLI) and Common Age as well as Standards Wise International India. With Mission Valley bagging the prestigious honour, Kottayam, within whose geographical limits Karukachal falls, has added another feather to its cap.

All the criteria laid down in the roadmap for securing accreditation were met by Mission Valley. The criteria, include governance, management and personnel, design and construction, facilities' management, resident engagement & experience, technology & information management, hy-



Travancore Foundation Chairperson Dr Renu Abraham Varughese receiving the Platinum Status Accreditation Certificate for Mission Valley assisted living facility from Union Secretary (Ministry of Social Justice) R Subrahmanyam

giene/ safety and infection prevention/pandemic control.

DIGNITY FOR ELDERLY

Powered by the noble mission to provide a dignified, healthy and secure existence to seniors, Travancore Foundation was established on September 17, 2009. A key aspect of the work undertaken by the foundation is the realisation that each senior citizen is unique to himself/ herself and

hence merely taking care of their food and accommodation may not be enough to convince the seniors of their well-being. That's when the search went beyond merely providing food and shelter to these sections. The foundation has adopted a holistic outlook on addressing the needs and requirements of the elderly, who have individual-specific health needs. It is to deal with the constant demand that a fully-fledged education and research centre on ageing was set up on the Travancore Foundation campus.

Travancore Foundation envisages a situation where all senior citizens are able to realise their full potential for leading healthy, dignified and secure lives. And its mission is to provide quality healthcare through a person-centred approach and enrich lives by nurturing spiritual and human values.

We are for (providing) care. Extending care is our speciality. Our patients, include those fed through the nose, people suffering from wounds, persons without mobility and people who injured themselves after suffering a fall at home etc. There are 4 physios to take care of the residents. This is a facility where a wheelchair-stricken resident will be put on the path of gradual recovery – first with the help of a cane, then walker – before he/she is able to walk on their own

—Dr Renu Abraham Varughese

USP

Dr Renu Abraham Varughese pointed out that Mission Valley is the first assisted living facility in the country to ensure person-centred care. "We have a written plan of care per person. Under this, customised, personal care for persons based on their individual requirements is given. The 11 disciplines are codified and the residents and their kin are consulted and comprehensive evaluation is carried out periodically," she said.

TRAILBLAZER

Mission Valley has the unique distinction of bagging the Great Place to Work certification issued by globally-recognised authority on work place culture, Great Place



Mission Valley is the first assisted living facility in the country to receive the Platinum Rating from the India Chapter of Oz headquartered Standards Wise International. We received the formal certification regarding this from Union Secretary, Ministry of Social Justice and Family Welfare Subrahmanyam in July

— Dr Renu Abraham Varughese, Chairperson, Travancore Foundation

to Work. More creditably, it is the first assisted living facility in the country to be voted thus in a random survey conducted among own employees. The awardee is chosen on the basis of parameters, including employee satisfaction, credibility, respect, fairness, staff training etc and the facility scored an impressive 90-plus in these parameters.

Ph: 95447 17070, 70255 76000
email: info@travancorefoundation.com
PB No. 17, Karukachal P O,
Kottayam-686540
www.travancorefoundation.com

SENIOR LIVING STANDARDS INDIA

- Standards Wise International India (SWII), a global leader in standards and accreditation for senior living and care industry, brought in Senior Living Standards India (SLSI)
- SLSI provides sound foundation for self-regulation for the senior living industry in India
- Criteria, indicators and evidence relevant, unique and sensitive to the Indian context, culture, practices and ethos figure in SLSI
- These enable providers of all sizes to self-regulate and continually stimulate improvements in the residents' experience, safety, quality, design and practice
- Standards have Silver, Gold and Platinum grading
- SLSI designed to be inclusive of the existing ASLI code of practice, ISO quality management standards and are embedded by international benchmarks and frameworks

FACT FILE

Travancore Foundation

- Several years of hands-on experience; 4,273 contented residents over the years
- 480+ qualified nurses; 47 post-graduate geriatric care managers
- 45 social workers, 42 physiotherapists, 41 dieticians
- 450+ support staff, 4 geriatric medicine specialists



Accreditation is given on the basis of 7 standards. Each standard has own criteria, indicator, evidence etc. Besides, governance and infrastructure – there are 11 departments, including physiotherapy, nursing, accounting, laundry, housekeeping and dietary, which were factored in while giving the accreditation. There is also a separate Centre for Ageing and Research